

Hosting Services



Easy, Fast, Secure

Two Step Software offers Corporate Focus as an on-demand hosted solution, meaning there is no software for you to install. Instead, Two Step sets up your system and manages all configurations and updates. You simply go to a secure web site and log in. No installations, upgrades, or ongoing support issues. And most importantly, your data is safe and secure.

Fail-Safe Physical Security, Operational Security, and System Security

To ensure the security of your data and 24x7 access, our product offerings are hosted in a leading world-class hosting facility. With a zero-downtime network, you can take comfort in knowing your system is monitored 24 hours a day. In addition, our hosting facility is dedicated to "going green" and exploring environmentally friendly solutions.

Two Step's Hosting Services provides:

- Complete system configuration and on-going maintenance
- Properly licensed hardware, software, databases, and servers
- 24x7 network and application monitoring
- Up-to-date application software and operating systems
- Regular on-site and off-site data backups
- SAS 70 Type II certified hosting facility
- Multiple redundant access points to a Tier 1 fiber carrier
- High performance bandwidth with real-time monitoring of route efficiency and end-user performance
- Load balanced applications across multiple servers
- Database storage in a redundant SQL Server 2005 clustered environment,
- Servers utilizing state-of-the art EMC SAN drives
- Dell PowerEdge servers configured for automatic failover
- Industry standard Cisco firewall protection
- SSL 128-bit Verisign encryption
- Advanced fire detection and suppression systems
- State-of-the-art air circulation systems and N+1 redundancy of HVAC systems
- On-site diesel generators for continuous power supply
- Data center physical security, such as keycard protocols, biometric scanning, security camera surveillance, and employee background checks

Expert Support Services

- Toll-free telephone and email technical support
- Web-based remote access technical support
- Access to the Two Step customer support web site
- User groups and online forums
- Online training classes